2020 NC ASSP Chapter Member Survey Results

Question #1

Learning: The most important point illustrated by Q1 is that 28 of the 450 members of the NC ASSP chapter elected to respond. Last year we had nearly the same number of members and 74 response.

Cause: Last year we were able to send 2 reminders after the initial communication. But even that extra effort garnered only 46 more respondents. That is 6% vs 16%.

Action: While there were credible reasons for missing the follow ups, if we want higher member response, and better information to guide our efforts, we need more responses. We need to get the reminders out and find a way to encourage more members to provide input so our efforts can better meet their needs.

Question #2

Learning: Our Chapter’s current focus on lunch meetings seems to be appropriate.

Cause: Most likely lunch is the easier time for most members to grab some professional development from our technical presentations and social contact with other members.

Action: Continue current meeting timing plans. With some more consideration of remote access potential.
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Question #3

Learning: 76% of the respondents “would be interested in remote meetings”. We were asking this question prior to the Covid – 19 pandemic made remote/virtual meetings a necessity. The first couple of 2020 remote access meetings have been good content with valuable “how to do these type meetings” lessons. Good participation counts also.

Cause: Modern tools make remote access easier and more reliable. More organizations are using this type meetings and training platforms. These changes result in more practice skills for presenters and more broadly learned remote meeting etiquette on the viewers behalf.

Action: Even when we renew our FACE to FACE format, post social distancing restrictions, it is likely we will include the possibility of some sort or remote access or recorded access for remote and time flexible viewing. We are hopeful this combined approach will be more useful to our members and increase participation in our technical meetings.

Question #4

Learning: We found 2 additional companies willing to host a meeting in the RTP or Central NC area and one willing to help organize/host a remote meeting in North Eastern NC

Action: We grateful to have good reliable member companies and organizations that allow us access to quality space at their facilities for our monthly meetings. It is always good to share the load and have the opportunity to visit other member sites so we will continue to use current gracious member companies/organizations that have volunteered space in the past an look for new companies willing to host in the future.
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Question #5

This question was more to be sure members knew there are opportunities to get more involved in your NC ASSP Chapter activities. Volunteer professional organizations such as ours need member engagement to stay strong and grow. Please consider how you might personally or as an organization do something to support our efforts to help one another and our profession move forward in our commitment to safety and health.

Questions #6 and #7

Learning: Survey responses to these questions were good. They suggest our NC ASSP Chapter is doing a good communication job to our members. 86% of the respondents said the communications were “Just Right” and 14% said not enough. None said too much. More than 50% like the Quarterly Newsletters (65.5%), Chapter Emails (89.6%) and the Chapter Website (52%). Even the two below 50%, Twitter (17%) and LinkedIn (28%) are decent considering that not all members use these public services often.

Action: We will continue to try to maintain and improve the quality and timeliness of these information sources. We will continue to look for improvements and alternatives.
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**Question #8**

**Learning:** A key NC Chapter effort in 2019 was a One Day Professional Development Conference. We used information from the 2018 survey similar to this one and built an agenda that seemed to fit members highest interest and needs. 40+ members and guest attended the conference and gave it very high marks. Most of those that attended said they would attend again if the chapter had a 2020 conference.

The results in this survey are a bit confusing. This question was intended to be a “pick all that apply” and was accidently sent out as a “one choice only” reply. What we can say is that only 1 of the respondents replied that they “would not like to see a similar conference in 2020”. Twenty-two (79%) of the other respondents said they would like to see, might attend, or did attend. Six did not attend but we have no way of knowing if they would like to attend.

**Causes:** 2019 attendees indicated the PDC was a valuable use of their time.

**Action:** We consider input from the 2 surveys to be a strong positive for a 2020 repeat.

**Question #9**

**Learning:** We include this question to provide feedback to Region VI regarding the NC Chapter member’s view of the Region Multi-Day PDC. 18% of the responses indicated they had attended and found it valuable. 40% said they had not attended but hoped to do so. 11% have attended but did not have a value-added experience. 25% just do not intend to attend one of these conferences.

**Action:** Provide information to Region VI and support their efforts to have a great 2020 conference. Hoping Covid-19 issue does not get in their way.
**2020 NC ASSP Chapter Member Survey Results**

**Question #10** was a request for ideas for the next cycle of Technical Meeting Topics. Below is the list of ideas provided so far. If you have other ideas on what would be a good meeting topic please provide it to the Program Chair,

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List of Technical Meeting Ideas provided on most recent NC Chapter member survey:

1. Leadership, Soft skills, Managing up
2. Respiratory protection/Emergency Response/Fall protection
3. Work zone intrusion, root cause analysis for incident investigation, effectiveness of online training
4. Incident Investigation and Corrective Action Implementation with Supervisors
5. Lean/Safety
6. Ergonomics/Construction
7. Ergonomics, Machine Guarding, Slip Trip & Fall Prevention
8. More environmental and health related topics.
9. Biosafety (biorisk & security),
10. Ventilation Containment Systems (maybe contact Flow Sciences of Wilmington to present),
11. Safety in Public vs Private Sector
12. Industrial hygiene, emerging topics, panel
13. Risk Assessment Methodology
14. Root Cause Analysis
16. Certification
17. Legionnaires, ANSI A92 MEWP, Moving from Compliance to Risk Management, fall protection LE.